Ride in Kane is a public paratransit transportation service providing curb to curb bus or taxi service to individuals 65 and older, individuals with disabilities, and those with low income who qualify for the service in Kane County. Rides are available seven days a week, 24 hours a day and are provided by small buses or a taxi service.

Ride in Kane is administered by Kane County Division of Transportation in partnership with Pace Suburban Bus. Local municipalities, townships, and social service agencies operate as local sponsors.

Each sponsoring agency has certain criteria for providing rides. When you are ready to register, the sponsor agency will explain the rides available and assist with registration. The Ride in Kane website has a list of sponsors and includes contact information and the ride parameters they offer. Not all areas of Kane County offer Ride in Kane services - see the map on the reverse side. If you are not sure which agency serves as your local sponsor, you can contact the Ride in Kane Coordinator at 630-762-2600 for assistance.

New in 2022, Kane County is a sponsoring agency for residents looking for work-related rides. The service is available to individuals with disabilities, residents 65 and older, and low-income residents. Eligibility verification is required at registration. A list of documents accepted for verification is available on the Ride in Kane website.

Contact Information

Ride in Kane website: rideinkane.org
Ride in Kane Information: 630-762-2600
Ride in Kane email address: rideinkane@co.kane.il.us

At a Glance

What is Ride in Kane?
Ride in Kane is a 24/7 transportation service providing rides for residents 65 and over, with disabilities, or are low income.

How do I sign up?
Registrations are taken at local sponsor agencies. You will be asked to complete a form and after an eligibility review, the sponsor agency will forward your information on to Pace.

How much does it cost?
Rides are $5 one way, with an additional $1.50 charge for each mile over 10 miles. Only cash fares are accepted and drivers have no change. When you schedule a ride, the Pace customer service representative will give you the exact fare needed for the trip.

How do I schedule a ride?
After the registration process is complete, contact Pace’s registration line and they will schedule your ride. Registrations can be placed from 6:00 a.m. to 6:00 p.m., Monday through Friday and from 8:00 a.m. to 5:00 p.m. on Saturdays and Sundays.

Where can I go?
Most sponsors only allow rides that begin and end within Kane County limits.
The Ride in Kane service operates without regard to race, color, and national origin in accordance with Title VI of the Civil Rights Act. Any person who believes she or he has been affected by any discriminatory practice under Title VI may file a complaint with their sponsoring agency or the Kane County Division of Transportation, the program administrator.