

**KANE COUNTY PARATRANSIT COORDINATING COUNCIL**

WILLIAM CATCHING—Council Chair  
LORE BAKER—Council Vice Chair  
KATIE MEYER—Council Vice Chair



41W011 Burlington Road  
St. Charles, IL 60175

Phone: 630-762-2600  
Fax: 630-584-5265

**RIDE IN KANE SPONSORS**

- Association for Individual Development
- Aurora Township
- Batavia Township
- Big Rock Township
- Blackberry Township
- Campton Township
- City of Batavia
- City of Elgin
- City of Geneva
- City of St. Charles
- Dundee Township
- Elgin Township
- Kane County
- Pace Suburban Bus
- St. Charles Township
- Senior Services Associates
- Village of South Elgin

**Kane County Paratransit Coordinating Council (KCPCC)**

**Agenda**  
**Tuesday, March 07, 2023**  
**9:00 A.M**  
**Hybrid Meeting**

**[Join Zoom Meeting Here](#)**  
**Call in: 1-312-626-6799**  
**Meeting ID: 865 2361 8470**  
**Passcode: 805395 (may not need)**

**In– Person**  
**Kane County Government Center Auditorium**  
**719 S. Batavia Avenue, Building A, Geneva 60134**

**I. Opening Of Meeting**

- A. Call to Order/Roll Call.....Chair Catching
- B. Approval of Meeting Minutes from December 6, 2022 .....Chair Catching

**II. Reports**

- A. RTA CAB Update..... Jackie Forbes
- B. Kane County Update .....Janet Harris

**III. Other Business**

- A. Election of Officers.....Janet Harris

**IV. Public Comment**

**V. Adjournment**

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KCPCC members are welcome to attend the RIK Sponsor Committee meeting  
which is held immediately after the Coordinating Council meeting

The next meeting of the Kane County Paratransit Coordinating Council will be held  
**Tuesday, June 6, 2023 at 9:00 am**

at

**Kane County Government Center Auditorium**  
**719 S. Batavia Avenue, Building A, Geneva 60134**



**Kane County Paratransit Coordinating Council (KCPCC)**

**MEETING MINUTES  
December 06, 2022**

41W011 Burlington Road  
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Phone: 630-584-1170  
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- Dundee Township
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- Kane County
- Pace Suburban Bus
- St. Charles Township
- Senior Services Associates
- Village of South Elgin

**In Attendance:**

- Leigh Tracy, Batavia Township
- Ruth Rottman, Campton Township
- Katie Meyer, Dundee Township
- Claudia Franco, Elgin Township
- Jackie Forbes, Kane County DOT
- Janet Harris, Kane County DOT
- Heather Mullins, RTA
- Fluturi Demirovski, RTA
- Gary Scott, PACE
- Rosemary Gerty, PACE
- Kisha Hearn, PACE
- Megan Wileman, AgeGuide Northeastern Illinois
- Jeanne Chybik, Blackberry Township
- Jeanne Fornari, City of Geneva
- Bill Catching, Aurora Township
- Lauren Blayney, Village of South Elgin
- David Fullerton, Pace
- Kurt Nika, Kane County DOT
- Amethyst Handley, City of St. Charles
- Jacob Zimmerman, Kane County Veterans Assistance Commission
- Bianca Diaz, RTA
- Julio Leal, RTA

The meeting was called to order at 9:09 a.m. by Bill Catching. Upon a motion for approval made by Leigh Tracy, and seconded by Katie Meyer, Janet Harris completed a roll call vote and the September 13, 2022 meeting minutes were unanimously approved.

**II. REPORTS:**

**RTA CAB Overview**

Jackie Forbes provided an update from the last RTA Transit Access Citizens Advisory Board meeting from Monday, October 24, 2022. The CAB heard a report from Jessica Hector-Hsu regarding the Regional Transit Strategic Plan Development, an endeavor that has been underway for a long time now. The draft Strategic Plan has been released and is available on the RTA website for review. Tomorrow night there is a public meeting that is virtual at 4pm, information is on the RTA website where comments can be made on the Transit Strategic Plan. We also have an update from Sarah Rubino starting the 2022 Regional Budget Development, we learned about the fiscal cliff that we see coming in the future or around the year 2026 where the Federal funding that has been supporting all the Transit Operations will run out. How will we look at the Transit system and the changes to the budget, so that we have enough funding to keep operations going after 2026. We also heard from Alex Waltz about the local Planning Implementation Report and seeing some of the projects over the years that have been funded through various initiatives, and how the local planning is done within the RTA. Felisha Barbee gave a report regarding the eligibility review Board for paratransit certification appeals. Anyone who is applying for paratransit certification if there is an issue, they are allowed to appeal.

# KANE COUNTY PARATRANSIT COORDINATING COUNCIL

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## RTA CAB Overview

The procedure includes an eligibility review board and the RTA is looking for people to serve on the Board, if interested you can reach out to the RTA. The CAB heard reports from the various service Boards, CTA, Metra and Pace from their Citizens Advisory Board Committees and their ADA paratransit committees. Meeting dates are set for next year starting the 4th Mondays in January, April, July, and October.

## Kane County Update

Janet Harris updated that in addition to sponsoring low-income, 65 +, and individuals with a disability living in a non-sponsor area, KDOT is now sponsoring 5310 rides for eligible riders 65+, and individuals with a disability for medical rides only. Those living in areas such as Rutland, Hampshire, Burlington, Plato, Virgil, Kaneville, and Sugar Grove will now be eligible to utilize RIK.

Janet mentioned all Ride in Kane registration forms should be updated to 5310 and not NFI in the “Funding Eligibility” section. Please make sure you check off the appropriate box, so that the Pace call center is coding the registrations appropriately. Registrations & Eligibility forms are meeting Grant requirements and are looking good for auditing purposes. Thank you for submitting those accurately. Just a heads up we will have New Ride in Kane agreements as part of the call for Section 5310 funding in early 2023.

KDOT is using some of the money to buy swag for RIK new and existing riders. We are finalizing the Purchasing of bags, pens, water bottles, lanyards, and card holders for sponsors to hand out. I will be in contact with you to drop off the merchandise when we get them. The Laserfiche rollout is underway. This is a document management system that is very secure with sensitive information. Our registration and eligibility documents can be saved and filed more securely. We have the capability of having online registration forms (cannot demo but can have a PDF version to show). We are still working on making small changes to the form and will be finalizing this week.

We have used the KDOT subsidy money to extend free rides until Dec. 31, 2022 for JARC rides. Typically, we allow free rides for the first 2 months to get working people on their feet with their new job. We will continue to evaluate the cost per mile and offer another extension for free fare rides for JARC if funds allow

## OTHER BUSINESS:

Ride in Kane Title VI was called for a motion of approval made by Katie Meyer and seconded by Leigh Tracy. Janet Harris made a roll call vote and the Title VI was unanimously approved.

## Public Comment:

Katie Meyer commented she had more complaints this quarter than ever before, a lot of late-pick ups but Gary know all about it. One of the Township trustee’s son is utilizing RIK.

A motion to adjourn was made by Leigh Tracy, seconded by Ron Johnson. All in attendance were in favor of adjournment by voice, vote was unanimous.

The meeting was adjourned at 9:30 am until March 7, 2023.

# KANE COUNTY PARATRANSIT COORDINATING COUNCIL

WILLIAM CATCHING—Council Chair  
LORE BAKER—Council Vice Chair  
KATIE MEYER—Council Vice Chair



March 7, 2023

41W011 Burlington Road  
St. Charles, IL 60175

Phone:630-584-1170  
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## RIDE IN KANE SPONSORS

Association for Individual  
Development

Aurora Township

Batavia Township

Big Rock Township

Blackberry Township

Campton Township

City of Batavia

City of Elgin

City of Geneva

City of St. Charles

Dundee Township

Elgin Township

Kane County

Pace Suburban Bus

St. Charles Township

Senior Services Associates

Village of South Elgin

## **KCPCC and Ride in Kane Sponsor Subcommittee nominations**

The KCPCC Bylaws require annual nomination and election of officers of the Council. Election is required at the first meeting of the year, which is the March meeting.

The Kane County Paratransit Coordinating Council Bylaws state:

*IV. 1 Officers and Terms of Office  
The Officers of the Council shall be as follows:*

*Chair  
Two (2) Vice-Chairs*

*The term of each officer shall be one year. Officers may serve multiple terms*

To remain consistent with the Bylaws, nomination and election of officers must take place at the meeting on March 7, 2023. Nominations and elections were last held in conformance to the Bylaws on March 1, 2022. At that time the following slate of officers was elected for both the Kane County Paratransit Coordinating Council and the Ride in Kane Sponsor Committee:

William Catching—Council Chair  
Lore Baker—Vice Chair  
Katie Meyer—Vice Chair

Staff requested nominations for the slate of officers through the distribution of the agenda packet and requests any additional nominations are brought forth at the meeting. After the nominees are announced, the Council will hold an election of the officers.



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**Ride In Kane Sponsor Committee**

**Meeting Agenda**

**Tuesday, March 07, 2023 @ 9:00 A.M**

**Hybrid Meeting**

**[Join Zoom Meeting Here](#)**

**Call in: 1-312-626-6799**

**Meeting ID: 865 2361 8470**

**Passcode: 805395 (may not need)**

**In- Person**

**Kane County Government Center Auditorium  
719 S. Batavia Avenue, Building A, Geneva 60134**

**Immediately following the KCPCC Meeting**

**I. Opening of Meeting**

- A. Call to Order/Roll Call.....Chair Catching
- B. Approval of December 6, 2022 Meeting Minutes.....Chair Catching

**II. Ride In Kane Program Status Report**

- A. JARC, 5310 Budget Report/Billings.....Janet Harris
- B. Registration and Ridership Reports .....Gary Scott
- C. Customer Feedback Report.....Gary Scott

**III. Other Business**

- A. RTA Updates.....Julio Leal

**IV. Public Comment**

**V. Adjournment**

The next meeting of the Ride in Kane Sponsor Committee will be held  
***Tuesday, June 9, 2023***

***Immediately following the Kane County Paratransit Coordinating Council***

at

**Kane County Government Center Auditorium  
719 S. Batavia Avenue, Building A, Geneva 60134**



## Ride In Kane Sponsor Committee

### MEETING MINUTES December 6, 2022

41W011 Burlington Road  
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#### RIDE IN KANE SPONSORS

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Blackberry Township

Campton Township

City of Batavia

City of Elgin

City of Geneva

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Village of South Elgin

#### **In Attendance:**

Leigh Tracy, Batavia Township  
Ruth Rottman, Campton Township  
Katie Meyer, Dundee Township  
Claudia Franco, Elgin Township  
Jackie Forbes, Kane County DOT  
Janet Harris, Kane County DOT  
Heather Mullins, RTA  
Fluturi Demirovski, RTA  
Gary Scott, PACE  
Rosemary Gerty, PACE  
Kisha Hearn, PACE  
Megan Wileman, AgeGuide Northeastern Illinois  
Jeanne Chybik, Blackberry Township  
Jeanne Fornari, City of Geneva  
Bill Catching, Aurora Township  
Lauren Blayney, Village of South Elgin  
David Fullerton, Pace  
Kurt Nika, Kane County DOT  
Amethyst Handley, City of St. Charles  
Jacob Zimmerman, Kane County Veterans Assistance Commission  
Bianca Diaz, RTA  
Julio Leal, RTA

The meeting was called to order at 9:30 a.m. by Bill Catching and roll call from the first meeting was accepted. Upon a motion for approval made by Jeanne Fornari and seconded by Katie Meyer, Janet Harris completed a roll call vote and the September 13, 2022 meeting minutes were unanimously approved.

#### **II. REPORTS:**

##### **5310 and JARC Budget Report:**

Janet Harris summarized the grant totals for JARC and 5310 funding and how long the funding in each phase will last. The Quarterly reports were reviewed. Trips were steadily increasing from January – May 2022. We reached 5,000 trips in March- May. In June we started to see a decrease and even more decrease in July at 4,493 trips. But we are slowly increasing the trips in August & September. The average trip length was steady for the months of January – March averaging at 8 miles, but now for the months of April & May we are seeing an average for those 2 months to be at 5-mile average. Program performance was reviewed. On-Time performance is at 93.66% overall with bus & taxi, this falls below the Pace objective. Discussed that late cancel/ no show, call center needs to do better job to remind riders to cancel both trips. Janet discussed the distinct riders and the registered riders. We have an average of 450 rides so far for 2022. We have 8,379 registered riders for 2022 and only about an average of 400 ride. Monthly have an average of 47 new riders. We are continuing to clean out the Master list to identify new and terminated riders.



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**Registration and Ridership Reports and Customer Complaint**

Gary Scott summarized his reports. Gary talked about the formal complaint data. July 2022—September 2022, in July there were 14 complaints total out of 4,493 trips, less than a half percent of total complaints. The highest category of complaints was late trips followed by no shows. There were fewer complaints in July. In August there were a total of 18 complaints of about 4,900 trips again about less than a half percent of total trips. The highest category of complaints were late arrivals. In September we saw a slight decrease in amount of trips, more the amount of complaints for the total month of 35. These are all complaints enter into our system, via email or over the phone with our customer relations department.

RIK Ridership growth is increasing from 2021 to 2022. The report shows trip information productivity information, and on-time performance. The highest month of rides were in March 2022, and fell a little in the summer months. There has been an increase year over year of 800 trips. We are getting back to pre-pandemic years for ridership, especially once we bring in extra support. Still working on building fuller capacity with the bus & taxi providers. Pace is still facing a nationwide driver shortage that impact the bus operations with the bus & taxi contractors. Pace still doesn't have the amount of bus divers pre-pandemic. When those number of drivers increase Pace will have more capacity for trips.

Productivity has been the highest due to increased ridership at about 1.62 since the past 3-4 months. OTP, drivers have 30 minute window from the pick up time before considered late at 31 minutes. The average on-time performance for bus & taxi is above 95.12% for July—Sept. 2022, in which meets standards.

Pace is actively working to increase their contracting bus staffing levels. One way is by doing a minimum wage adjustment. Beginning on Oct 2022 retroactively implemented an adjustment, by increasing the rates effective Jan, in which was in line with the cost of living in IL. Pace is absorbing the wage increase in 2022, and in 2023 Pace increasing the subsidy by 15% to assist with the projected local share for operating costs.

Pace is having the call center review projected late arrivals and reimburse the riders for using taxi or ride share. To combat the driver shortage Pace is partnering with UZURV. Rider will be given the option to ride with taxi or UZURV. They are more adapt with paratransit trips, service is door to door. All vehicles bus, taxi and UZURV will have a placard with a No Service sign, that is working with Pace. They are only providing paratransit rides and not offering rides to the public. They have wheelchair accessible vehicles.

Pace is still sanitize their vehicles daily. Masks are welcomed but not required on PACE vehicles.

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## **OTHER BUSINESS:**

Bianca Diaz announced that RTA will hold a virtual public hearing on 2023 proposed operating budget on Dec 7, 2022 from 4-6pm. The hearing will include discussion and public comment opportunity for the next Regional Transit Strategic Plan. The 2023 Regional Transit Operating Budget and Capitol Program is available at RTAChicago.org and open for comment through Dec 15. The public can also email [communications@rtachicago.org](mailto:communications@rtachicago.org). The 2023 Regional Strategic Plan was released yesterday as a draft and will be open for public comment from Dec 5—Jan 9, 2023 go to [rtachicago.org/region/strategic-planning](http://rtachicago.org/region/strategic-planning). The RTA launched a new website featuring a forward looking vision of the transit system to improve the user experience, go to [rtachicago.org/about-rta/press-releases/regional-transportation-authority-commits-to-accessible-rider-focused-future](http://rtachicago.org/about-rta/press-releases/regional-transportation-authority-commits-to-accessible-rider-focused-future). RTA recently added a new mobility program coordinator to the team, in which has shifted the mobility outreach coordinators areas that they cover. Bianca will no longer cover the Kane County area, but Julio Leal will be the new coordinator for Kane, DuPage and North Central Cook County.

A motion to approve the 2023 Meeting Schedule was made by Bill Catching, moved by Katie Meyer and seconded by Jeanne Chybik. A roll call was made by Janet Harris and the 2023 Meeting Schedule was approved.

## **Public Comment:**

No public comment.

A motion to adjourn was made by Leigh Tracy and seconded by Katie Meyer. Voice vote was unanimous. The meeting was adjourned at 10:13 am until March 7, 2022.



**Grant Totals for Phases 9 & 10 (Federal Portion)**

	<u>JARC</u>
	<b>\$ 824,676.79</b>
Aug '21	(10,956.79)
Sept '21	(11,862.10)
Oct '21	(11,699.05)
Nov '21	(11,575.28)
Dec '21	(12,041.71)
Jan '22	(6,383.66)
Feb '22	(8,914.42)
Mar '22	(12,804.10)
Apr '22	(12,652.03)
May '22	(11,466.73)
Jun '22	(10,267.62)
Jul '22	(13,272.27)
Aug '22	(13,070.62)
Sept '22	(10,321.23)
Oct '22	(9,894.10)
Nov '22	(13,044.39)
Dec '22	(14,310.21)
<b>Ending balance</b>	<b>\$ 630,140.48</b>
<b>Monthly Average</b>	(11,443.31)
<b>Projected months left</b>	55.07
	<b>Nov '27</b>

**Grant Totals for Phases 17 & 18 (Federal Portion)**

	<u>5310</u>
<b>Beginning balance</b>	<b>\$ 2,497,996.00</b>
Jul '21	(16,994.00)
Aug '21	(57,928.74)
Sept '21	(67,469.93)
Oct '21	(75,587.88)
Nov '21	(70,970.17)
Dec '21	(75,863.05)
Jan '22	(76,714.91)
Feb '22	(60,349.47)
Mar '22	(74,265.20)
Apr '22	(77,226.15)
May '22	(68,103.90)
Jun '22	(58,254.07)
Jul '22	(72,156.62)
Aug '22	(69,672.88)
Sept '22	(59,070.48)
Oct '22	(50,313.57)
Nov '22	(64,501.49)
Dec '22	(60,496.38)
<b>Ending balance</b>	<b>\$ 1,342,057.11</b>
<b>Monthly Average</b>	(66,996.76)
<b>Projected months left</b>	20.03
	<b>Nov '24</b>

**Grant Totals for Phases 19 & 20 (Federal Portion)**

	<u>5310</u>
<b>Beginning balance</b>	<b>\$ 2,500,000.00</b> Not executed yet

2022 Cost Per Sponsor

Sponsor	Aurora TWP	Batavia (City & TWP)	Dundee TWP	City of Elgin	City of St. Charles	AID	Village of South Elgin	Elgin TWP	Kane County	Blackberry TWP	Campton TWP	Big Rock TWP	St. Charles TWP	City of Geneva	Kane County subsidy	Totals (With Kane County)	Miles/Cost per mile
<b>January</b>																	
Rides	1,722	283	386	967	314	19	202	8	2	16	15		7	134		4,075	
Cost	28,462.75	4,981.74	7,712.22	19,190.14	5,531.32	\$ 540.53	\$ 4,134.71	\$ 372.13	\$ 30.52	177.00	568.35		170.22	\$ 1,226.94	\$ 10,000.00	\$ 83,098.57	32,049.50
Cost per ride	\$ 16.53	\$ 17.60	\$ 19.98	\$ 19.85	\$ 17.62	\$ 28.45	\$ 20.47	\$ 46.52	\$ 15.26	\$ 11.06	\$ 37.89	#DIV/0!	\$ 24.32	\$ 9.16		\$ 20.39	\$ 2.59
<b>February</b>																	
Rides	1,776	379	378	987	327	139	209	23	14	23	20		6	122		4,403	
Cost	21,857.07	5,155.49	5,918.06	14,448.64	4,236.87	2,103.51	\$ 3,305.89	\$ 295.48	\$ 228.74	262.26	518.37		90.21	843.31	\$ 10,000.00	\$ 69,263.89	34,100.60
Cost per ride	\$ 12.31	\$ 13.60	\$ 15.66	\$ 14.64	\$ 12.96	\$ 15.13	\$ 15.82	\$ 12.85	\$ 16.34	\$ 11.40	\$ 25.92	#DIV/0!	\$ 15.04	\$ 6.91		\$ 15.73	\$ 2.03
<b>March</b>																	
Rides	2,022	471	461	1,107	365	200	216	26	47	25	12		7	146		5,105	
Cost	28,262.45	7,001.17	8,295.14	17,460.20	5,567.58	3,217.35	\$ 3,655.75	\$ 613.50	\$ 963.91	\$ 263.21	\$ 371.97		133.46	\$ 1,263.61	\$ 10,000.00	\$ 87,069.30	40,451.84
Cost per ride	\$ 13.98	\$ 14.86	\$ 17.99	\$ 15.77	\$ 15.25	\$ 16.09	\$ 16.92	\$ 23.60	\$ 20.51	\$ 10.53	\$ 31.00	#DIV/0!	\$ 19.07	\$ 8.65		\$ 17.06	\$ 2.15
<b>April</b>																	
Rides	1,935	565	443	1,109	363	188	252	21	40	19	3		14	137		5,089	
Cost	28,282.01	8,946.09	8,014.95	17,799.87	5,190.16	3,164.25	\$ 4,485.93	\$ 304.19	\$ 999.42	\$ 189.65	\$ 97.19		352.20	\$ 2,052.27	\$ 10,000.00	\$ 89,878.18	24,981.34
Cost per ride	\$ 14.62	\$ 15.83	\$ 18.09	\$ 16.05	\$ 14.30	\$ 16.83	\$ 17.80	\$ 14.49	\$ 24.99	\$ 9.98	\$ 32.40	#DIV/0!	\$ 25.16	\$ 14.98		\$ 17.66	\$ 3.60
<b>May</b>																	
Rides	1,893	477	478	1,101	341	161	239	14	31	17	11		4	134		4,920	
Cost	28,440.96	7,472.56	8,867.57	18,519.29	4,409.70	2,882.51	4,691.31	220.58	759.21	146.18	249.33		178.85	2,217.54	\$ 10,000.00	\$ 89,570.63	24,067.75
Cost per ride	\$ 15.02	\$ 15.67	\$ 18.55	\$ 16.82	\$ 12.93	\$ 17.90	\$ 19.63	\$ 15.76	\$ 24.49	\$ 8.60	\$ 22.67	\$ 44.71	\$ 27.11	\$ 16.55		\$ 18.21	\$ 3.72
<b>June</b>																	
Rides	1,753	407	466	1,139	280	147	252	29	32	16	10		4	115		4,676	
Cost	17,972.26	4,429.65	5,715.89	13,248.27	2,417.30	1,771.77	3,162.71	321.02	515.74	138.36	217.58		88.23	477.98	\$ 16,666.67	\$ 68,521.69	23,249.44
Cost per ride	\$ 10.25	\$ 10.88	\$ 12.27	\$ 11.63	\$ 8.63	\$ 12.05	\$ 12.55	\$ 11.07	\$ 16.12	\$ 8.65	\$ 21.76	\$ 22.06	\$ 18.38	\$ 11.98		\$ 14.65	\$ 2.95
<b>July</b>																	
Rides	1,717	341	433	1,146	282	129	199	28	31	18	3		2	128		4,493	
Cost	23,369.10	5,323.11	7,868.17	18,746.56	3,283.84	2,217.47	3,989.34	461.71	784.04	125.90	103.52		53.44	1,581.23	\$ 16,666.68	\$ 85,428.89	21,674.23
Cost per ride	\$ 13.61	\$ 15.61	\$ 18.17	\$ 16.36	\$ 11.64	\$ 17.19	\$ 20.05	\$ 16.49	\$ 25.29	\$ 6.99	\$ 34.51	\$ 26.72	\$ 23.74	\$ 12.35		\$ 19.01	\$ 3.94
<b>Aug</b>																	
Rides	1,875	394	507	1,217	318	194	235	31	41	12	-		2	119		4,967	
Cost	22,179.73	5,133.86	8,343.82	17,208.86	3,009.59	3,125.63	3,231.77	499.14	772.94	50.94	-		80.86	978.30	\$ 16,666.67	\$ 82,746.50	24,610.54
Cost per ride	\$ 11.83	\$ 13.03	\$ 16.46	\$ 14.14	\$ 9.46	\$ 16.11	\$ 13.75	\$ 16.10	\$ 18.85	\$ 4.25	#DIV/0!	\$ 40.43	\$ 44.47	\$ 12.31		\$ 16.66	\$ 3.36
<b>Sept</b>																	
Rides	1,924	384	453	1,077	301	192	298	18	81	15	-		1	101		4,865	
Cost	19,806.99	3,901.14	5,395.06	12,430.98	2,744.07	2,401.08	3,349.83	189.28	1,303.11	105.17	-		44.64	731.33	\$ 16,666.67	\$ 69,391.71	24,304.14
Cost per ride	\$ 10.29	\$ 10.16	\$ 11.91	\$ 11.54	\$ 9.12	\$ 12.51	\$ 11.24	\$ 10.52	\$ 16.09	\$ 7.01	#DIV/0!	\$ 44.64	\$ 16.12	\$ 7.24		\$ 14.26	\$ 2.86
<b>Oct</b>																	
Rides	1,631	287	399	923	236	137	244	20	87	8	-		-	84		4,070	
Cost	16,564.58	3,125.88	4,498.62	10,504.48	2,240.03	1,510.14	2,549.97	184.24	1,463.63	52.14	-		-	627.72	\$ 16,666.67	\$ 60,207.67	20,822.59
Cost per ride	\$ 10.16	\$ 10.89	\$ 11.27	\$ 11.38	\$ 9.49	\$ 11.02	\$ 10.45	\$ 9.21	\$ 16.82	\$ 6.52	#DIV/0!	#DIV/0!	\$ 15.68	\$ 7.47		\$ 14.79	\$ 2.89
<b>Nov</b>																	
Rides	1,877	335	482	1,068	308	168	287	24	162	6	-		-	113		4,843	
Cost	22,358.05	4,259.71	7,055.03	13,523.49	3,330.08	2,426.58	3,229.01	275.86	2,990.84	22.83	-		-	1,145.78	\$ 16,666.67	\$ 77,545.88	24,517.31
Cost per ride	\$ 11.91	\$ 12.72	\$ 14.64	\$ 12.66	\$ 10.81	\$ 14.44	\$ 11.25	\$ 11.49	\$ 18.46	\$ 3.81	#DIV/0!	#DIV/0!	\$ 20.15	\$ 10.14		\$ 16.01	\$ 3.16
<b>Dec</b>																	
Rides	1,728	294	446	1,081	287	178	286	14	220	9	-		-	80		4,645	
Cost	19,947.31	3,806.42	6,128.71	13,748.67	3,137.17	2,566.20	3,594.25	156.14	3,813.48	85.59	-		-	741.50	\$ 16,666.67	\$ 74,806.74	23,272.71
Cost per ride	\$ 11.54	\$ 12.95	\$ 13.74	\$ 12.72	\$ 10.93	\$ 14.42	\$ 12.57	\$ 11.15	\$ 17.33	\$ 9.51	#DIV/0!	#DIV/0!	\$ 18.85	\$ 9.27		\$ 16.10	\$ 3.21
<b>YTD Rides</b>	21,853	4,617	5,332	12,922	3,722	1,852	2,919	256	788	184	74		13	1,413		56,151	318,101.99
<b>YTD Cost</b>	\$ 277,503.26	\$ 63,536.82	\$ 83,813.24	\$ 186,829.45	\$ 45,097.71	\$ 27,927.02	\$ 43,380.47	\$ 3,893.27	\$ 14,625.58	\$ 1,619.23	\$ 2,126.31	\$ 446.02	\$ 4,790.70	\$ 15,273.87	\$ 166,666.70	\$ 937,529.65	\$ 2.95
<b>Total Cost per Ride YTD * not an average</b>	12.70	13.76	15.72	14.46	12.12	15.08	14.86	15.21	18.56	8.80	28.73	34.31	23.26	10.81		16.70	
<b>Average # of rides per month</b>	1,821.08	384.75	444.33	1,076.83	310.17	154.33	243.25	21.33	65.67	15.33	6.17	1.08	17.17	117.75	-	4,679.25	
<b>Average Cost per month</b>	\$ 23,125.27	\$ 5,294.74	\$ 6,984.44	\$ 15,569.12	\$ 3,758.14	\$ 2,327.25	\$ 3,615.04	\$ 324.44	\$ 1,218.80	\$ 134.94	\$ 177.19	\$ 37.17	\$ 399.23	\$ 1,272.82	\$ 13,888.89	\$ 78,127.47	

Update formulas based on # of months with data

**Cost Reports 2022**

**Cost Per Ride**

	# of rides	sponsor cost	sponsor cost per ride	Fares collected	Total Cost	Total Cost per ride	Total Cost per Ride YTD*
Jan '22	4,075	\$ 83,098.57	\$ 20.39	\$ 21,685.25	\$ 187,882.39	\$ 46.11	
Feb '22	4,403	\$ 69,263.89	\$ 15.73	\$ 22,723.75	\$ 161,251.53	\$ 36.62	
Mar '22	5,105	\$ 77,069.30	\$ 15.10	\$ 25,925.75	\$ 180,064.35	\$ 35.27	
Apr '22	5,089	\$ 79,878.18	\$ 15.70	\$ 26,129.75	\$ 185,886.11	\$ 36.53	
May '22	4,920	\$ 79,570.63	\$ 16.17	\$ 25,458.00	\$ 184,599.26	\$ 37.52	
June '22	4,656	\$ 68,521.69	\$ 14.72	\$ 24,103.75	\$ 161,147.13	\$ 34.61	
July '22	4,493	\$ 85,428.89	\$ 19.01	\$ 23,263.50	\$ 194,121.28	\$ 43.21	
Aug '22	4,967	\$ 82,746.50	\$ 16.66	\$ 25,998.50	\$ 191,491.50	\$ 38.55	
Sept '22	4,865	\$ 69,391.71	\$ 14.26	\$ 24,597.00	\$ 163,380.42	\$ 33.58	
Oct '22	4,070	\$ 60,207.67	\$ 14.79	\$ 23,628.25	\$ 144,043.59	\$ 35.39	
Nov '22	4,843	\$ 77,545.88	\$ 16.01	\$ 24,243.50	\$ 179,335.26	\$ 37.03	
Dec '22	4,645	\$ 74,806.59	\$ 16.10	\$ 22,787.25	\$ 172,400.43	\$ 37.12	
<b>YTD</b>	<b>56,131</b>	<b>\$ 907,529.50</b>	<b>\$ 16.17</b>	<b>\$ 290,544.25</b>	<b>\$ 2,105,603.25</b>		<b>\$ 37.51</b>

**JARC Cost Per Ride**

	# of rides	sponsor cost	sponsor cost per ride	Estimated fares based on % of rides	Total Cost (est. fares)	Total Cost per ride	Total Cost per Ride YTD*
Jan '22	282	\$ 6,383.66	\$ 22.64	\$ 1,500.67	\$ 14,267.99	\$ 50.60	
Feb '22	567	\$ 8,914.42	\$ 15.72	\$ 2,926.27	\$ 20,755.11	\$ 36.61	
Mar '22	745	\$ 12,804.10	\$ 17.19	\$ 3,783.48	\$ 29,391.68	\$ 39.45	
Apr '22	687	\$ 12,652.03	\$ 18.42	\$ 3,527.44	\$ 28,831.50	\$ 41.97	
May '22	687	\$ 11,466.73	\$ 16.69	\$ 3,554.81	\$ 26,488.27	\$ 38.56	
June '22	697	\$ 10,267.62	\$ 14.73	\$ 3,608.31	\$ 24,143.55	\$ 34.64	
July '22	659	\$ 13,272.27	\$ 20.14	\$ 3,412.12	\$ 29,956.66	\$ 45.46	
Aug '22	754	\$ 13,070.62	\$ 17.34	\$ 3,946.62	\$ 30,087.86	\$ 39.90	
Sept '22	695	\$ 10,321.23	\$ 14.85	\$ 3,513.86	\$ 24,156.32	\$ 34.76	
Oct '22	626	\$ 9,894.10	\$ 15.81	\$ 3,634.22	\$ 23,422.42	\$ 37.42	
Nov '22	762	\$ 13,044.39	\$ 17.12	\$ 3,814.48	\$ 29,903.26	\$ 39.24	
Dec '22	809	\$ 14,310.21	\$ 17.69	\$ 3,968.76	\$ 32,589.18	\$ 40.28	
<b>YTD</b>	<b>7,970</b>	<b>\$ 136,401.38</b>	<b>\$ 17.11</b>	<b>\$ 41,191.05</b>	<b>\$ 313,993.81</b>		<b>\$ 39.40</b>

**5310 Cost per Ride**

	# of rides	sponsor cost	sponsor cost per ride	Estimated fares based on % of rides	Total Cost (est. fares)	Total Cost per ride	Total Cost per Ride YTD*
Jan '22	3,793	\$ 76,714.91	\$ 20.23	\$ 20,184.58	\$ 173,614.40	\$ 45.77	
Feb '22	3,836	\$ 60,349.47	\$ 15.73	\$ 19,797.48	\$ 140,496.42	\$ 36.63	
Mar '22	4,360	\$ 74,265.20	\$ 17.03	\$ 22,142.27	\$ 170,672.67	\$ 39.15	
Apr '22	4,402	\$ 77,226.15	\$ 17.54	\$ 22,602.31	\$ 177,054.61	\$ 40.22	
May '22	4,233	\$ 68,103.90	\$ 16.09	\$ 21,903.19	\$ 158,110.99	\$ 37.35	
June '22	3,959	\$ 58,254.07	\$ 14.71	\$ 20,495.44	\$ 137,000.07	\$ 34.60	
July '22	3,834	\$ 72,156.62	\$ 18.82	\$ 19,851.38	\$ 164,164.62	\$ 42.82	
Aug '22	4,213	\$ 69,675.88	\$ 16.54	\$ 22,051.88	\$ 161,403.64	\$ 38.31	
Sept '22	4,170	\$ 59,070.48	\$ 14.17	\$ 21,083.14	\$ 139,224.10	\$ 33.39	
Oct '22	3,444	\$ 50,313.57	\$ 14.61	\$ 19,994.03	\$ 120,621.17	\$ 35.02	
Nov '22	4,081	\$ 64,501.49	\$ 15.81	\$ 20,429.02	\$ 149,432.00	\$ 36.62	
Dec '22	3,836	\$ 60,496.38	\$ 15.77	\$ 18,818.49	\$ 139,811.25	\$ 36.45	
<b>YTD</b>	<b>48,161</b>	<b>\$ 791,128.12</b>	<b>\$ 16.43</b>	<b>\$ 249,353.20</b>	<b>\$ 1,831,605.93</b>		<b>\$ 38.03</b>

\*Not an average

Current Year:

2022

TRIP COUNT

Sponsor	Sponsor Rollup	Funding Source	Jan'22	Feb'22	Mar'22	Apr'22	May'22	Jun'22	Jul'22	Aug'22	Sep'22	Oct'22	Nov'22	Dec'22	Average	Sponsor Total
AID - J	AID	JARC	19	116	136	132	115	105	99	140	131	116	127	145	115	1,381
AID - 5310	AID	5310	-	23	64	56	46	42	30	54	61	21	41	33	39	471
Aurora Twp - J	Aurora Twp	JARC	118	212	256	227	247	266	214	260	226	196	210	190	219	2,622
Aurora Twp - 5310	Aurora Twp	5310	1,604	1,564	1,766	1,708	1,646	1,487	1,503	1,615	1,698	1,435	1,667	1,538	1,603	19,231
Batavia City - J	Batavia City	JARC	29	72	88	84	70	68	58	74	64	37	60	53	63	757
Batavia City - 5310	Batavia City	5310	246	298	370	460	373	301	245	292	291	226	260	222	299	3,584
Batavia Twp - J	Batavia Twp	JARC	-	-	-	-	14	26	18	13	10	9	6	9	9	105
Batavia Twp - 5310	Batavia Twp	5310	8	9	13	21	20	12	20	15	19	15	9	10	14	171
Big Rock Twp - 5310	Big Rock Twp	5310	-	-	-	-	4	4	2	2	1	-	-	-	1	13
Blackberry Twp - 5310	Blackberry Twp	5310	16	23	25	19	17	16	18	12	15	8	6	9	15	184
Campton Twp - 5310	Campton Twp	5310	15	20	12	3	11	10	3	-	-	-	-	-	6	74
Dundee Twp - J	Dundee Twp	JARC	70	68	96	91	120	111	127	129	99	88	92	110	100	1,201
Dundee Twp - 5310	Dundee Twp	5310	316	310	365	352	358	335	306	378	354	311	390	336	343	4,111
Elgin City - J	Elgin City	JARC	7	37	59	68	59	47	55	49	34	49	61	54	48	579
Elgin City - 5310	Elgin City	5310	960	950	1,048	1,041	1,042	1,092	1,091	1,168	1,043	874	1,007	1,027	1,029	12,343
Elgin Twp - J	Elgin Twp	JARC	-	17	20	19	8	19	19	13	9	14	20	14	14	172
Elgin Twp - 5310	Elgin Twp	5310	8	6	6	2	6	10	9	18	9	6	4	-	7	84
Geneva City - J	Geneva City	JARC	18	17	26	18	23	21	26	22	26	19	14	16	21	246
Geneva City - 5310	Geneva City	5310	116	105	120	119	111	94	102	97	75	65	99	64	97	1,167
Kane DOT - J	Kane DOT	JARC	2	14	47	40	31	32	31	41	81	87	156	213	65	775
Kane DOT - 5310	Kane DOT	5310	-	-	-	-	-	-	-	-	-	-	6	7	1	13
South Elgin - J	South Elgin	JARC	19	14	17	8	-	2	12	13	15	11	16	5	11	132
South Elgin - 5310	South Elgin	5310	183	195	199	244	239	250	187	222	283	233	271	281	232	2,787
St. Charles City - 5310	St. Charles City	5310	314	327	365	363	341	280	282	318	301	236	308	287	310	3,722
St. Charles Twp - J	St. Charles Twp	JARC	-	-	-	-	-	-	-	-	-	-	-	-	-	-
St. Charles Twp - 5310	St. Charles Twp	5310	7	6	7	14	19	26	36	22	20	14	13	22	17	206
<b>Total Trips - 2022</b>			4,075	4,403	5,105	5,089	4,920	4,656	4,493	4,967	4,865	4,070	4,843	4,645	4,678	56,131
<b>Bus</b>			3,252	3,531	4,217	4,300	4,138	3,818	3,764	4,121	3,936	3,179	3,899	3,766	3,827	45,921
<b>Taxi</b>			823	872	888	789	782	838	729	846	929	891	944	879	851	10,210
<b>Total Trips - 2021</b>			3,408	3,343	4,004	4,323	4,353	4,258	4,332	4,427	4,527	4,729	4,589	4,683	4,248	50,976
% Change from 2021			16%	24%	22%	15%	12%	9%	4%	11%	7%	-16%	5%	-1%	9%	
<b>JARC</b>			282	567	745	687	687	697	659	754	695	626	762	809	664	7,970
<b>5310</b>			3,793	3,836	4,360	4,402	4,233	3,959	3,834	4,213	4,170	3,444	4,075	3,829	4,013	48,161

Current Year:

2022

TRIP MILEAGE

	Jan'22	Feb'22	Mar'22	Apr'22	May'22	Jun'22	Jul'22	Aug'22	Sep'22	Oct'22	Nov'22	Dec'22	Avg.	Sponsor Total	Avg. Trip Length
AID - J	245.22	860.26	1,017.40	588.87	523.75	454.54	482.65	654.98	624.79	581.12	661.71	860.27	629.63	7,556	5.5
AID - 5310	-	299.94	612.59	368.60	322.40	288.20	182.64	481.40	466.58	117.07	299.52	166.74	300.47	3,606	7.7
Aurora Twp - J	1,309.85	1,780.33	2,155.28	1,230.81	1,230.28	1,288.13	1,139.58	1,412.76	1,145.27	1,001.45	1,057.52	944.54	1,307.98	15,696	6.0
Aurora Twp - 5310	10,928.50	10,385.25	12,262.97	7,396.89	7,157.10	6,398.65	6,100.36	6,661.69	7,720.03	6,728.75	7,759.96	6,853.18	8,029.44	96,353	5.0
Batavia City - J	159.51	358.71	442.72	261.18	217.34	218.16	193.94	228.08	209.28	127.86	186.14	170.46	231.12	2,773	3.7
Batavia City - 5310	1,984.07	2,575.42	3,176.97	2,493.19	1,897.26	1,592.34	1,325.78	1,602.51	1,453.14	1,279.36	1,509.10	1,329.79	1,851.58	22,219	6.2
Batavia Twp - J	-	-	-	-	68.88	127.92	88.56	63.96	49.20	44.28	29.52	44.28	43.05	517	4.92
Batavia Twp - 5310	36.40	43.17	61.38	71.85	64.92	39.48	70.40	42.45	64.81	49.35	26.85	28.30	49.95	599	3.5
Big Rock Twp - 5310	-	-	-	-	65.12	47.74	16.82	34.24	33.61	-	-	-	24.69	198	15.2
Blackberry Twp - 5310	70.98	147.33	128.82	54.50	38.59	57.68	39.05	18.40	44.64	21.18	5.58	32.65	54.95	659	3.6
Campton Twp - 5310	270.75	331.51	217.98	33.66	78.65	112.68	33.66	-	-	-	-	-	89.91	1,079	14.6
Dundee Twp - J	511.20	631.80	1,022.35	565.89	772.33	708.44	773.15	824.89	617.11	577.90	576.40	633.43	684.57	8,215	6.8
Dundee Twp - 5310	2,879.87	2,853.20	3,445.52	1,978.13	1,942.23	1,906.12	1,701.08	2,278.81	1,935.16	1,619.14	2,388.82	1,875.82	2,233.66	26,804	6.5
Elgin City - J	81.55	227.62	345.21	316.98	234.71	166.79	212.33	180.03	118.88	188.04	230.74	198.78	208.47	2,502	4.3
Elgin City - 5310	8,531.96	8,441.20	9,103.70	5,361.23	5,520.03	6,040.75	5,811.24	6,368.06	5,886.79	5,032.46	5,379.68	5,501.43	6,414.88	76,979	6.2
Elgin Twp - J	-	120.19	141.40	83.60	35.20	83.39	83.60	57.20	39.60	61.60	88.00	61.60	71.28	855	5.0
Elgin Twp - 5310	191.94	47.32	236.38	10.04	30.90	60.27	62.21	134.12	46.88	27.72	21.42	-	72.43	869	10.3
Geneva City - J	47.36	42.74	66.04	33.60	36.34	33.18	41.08	34.76	41.08	30.02	22.12	25.28	37.80	454	1.8
Geneva City - 5310	423.37	367.27	539.19	637.65	667.26	645.73	473.35	533.63	277.84	275.04	448.19	275.82	463.70	5,564	4.8
Kane DOT - J	10.52	115.63	453.62	308.64	232.80	241.22	243.28	275.78	548.54	615.97	1,034.28	1,281.99	446.86	5,362	6.9
Kane DOT - 5310	-	-	-	-	-	-	-	-	-	-	67.20	78.40	72.80	146	11.2
South Elgin - J	79.40	42.91	47.22	15.24	-	3.81	21.31	23.99	27.80	20.18	27.09	10.49	26.62	319	2.4
South Elgin - 5310	1,792.88	1,955.92	1,958.16	1,443.91	1,483.61	1,490.01	1,270.73	1,204.09	1,566.96	1,231.01	1,273.22	1,485.94	1,513.04	18,156	6.5
St. Charles City - 5310	2,417.91	2,420.39	2,944.94	1,610.37	1,284.67	1,011.81	1,031.26	1,306.85	1,228.32	1,081.48	1,312.03	1,237.74	1,573.98	18,888	5.1
St. Charles Twp - J	-	-	-	-	-	-	-	-	-	-	-	-	-	-	#DIV/0!
St. Charles Twp - 5310	76.26	52.49	72.00	116.51	163.38	232.40	276.17	187.86	157.96	111.61	112.22	175.78	144.55	1,735	8.4
<b>Total Miles - 2022</b>	32,049.50	34,100.60	40,451.84	24,981.34	24,067.75	23,249.44	21,674.23	24,610.54	24,304.27	20,822.59	24,517.31	23,272.71	26,508.51	318,102	5.7
<b>Total Miles - 2021</b>	16,674.4	15,808.2	19,670.5	21,115.1	21,771.4	20,219.8	21,003.6	21,778.6	22,317.7	23,335.8	22,200.9	22,328.5	20,685	248,225	4.9
<b>% Change</b>	48%	54%	51%	15%	10%	13%	3%	12%	8%	-12%	9%	4%	51%		
<b>Avg Trip Length</b>	7.9	7.7	7.9	4.9	4.9	5.0	4.8	5.0	5.0	5.1	5.1	5.0	5.7		

Current Year:

2022

Program Cost 2022

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg.	Total
Bus Operations	146,711.16	120,968.93	156,597.10	168,116.69	146,995.44	120,459.54	155,967.24	148,110.52	118,667.30	94,848.17	136,177.68	127,825.89	136,787.14	1,641,445.66
Taxi Operations	41,171.23	40,282.60	43,467.25	37,769.42	37,603.82	40,687.59	38,154.04	43,380.98	44,713.17	49,195.42	43,157.58	44,574.54	42,013.14	504,157.64
<b>Total Gross Cost - 2022</b>	<b>187,882.39</b>	<b>161,251.53</b>	<b>200,064.35</b>	<b>205,886.11</b>	<b>184,599.26</b>	<b>161,147.13</b>	<b>194,121.28</b>	<b>191,491.50</b>	<b>163,380.47</b>	<b>144,043.59</b>	<b>179,335.26</b>	<b>172,400.43</b>	<b>178,800.28</b>	<b>2,145,603.30</b>
Fares	21,685.25	22,723.75	25,925.75	26,129.75	25,458.00	24,103.75	23,263.50	25,998.50	24,597.00	23,628.25	24,243.50	22,787.25	24,212.02	290,544.25
Net Cost (Less Fares)	166,197.14	138,527.78	174,138.60	179,756.36	159,141.26	137,043.38	170,857.78	165,493.00	138,783.47	120,415.34	155,091.76	149,613.18	154,588.25	1,855,059.05
Federal Share	83,098.57	69,263.89	87,069.30	89,878.18	79,570.63	68,521.69	85,428.89	82,746.50	69,391.74	60,207.67	77,545.88	74,806.59	77,294.13	927,529.53
County Subsidy	10,000.00	10,000.00	10,000.00	10,000.00	10,000.00	16,666.67	16,666.68	16,666.67	16,666.67	16,666.67	16,666.67	16,666.67	13,888.89	166,666.70
PACE Subsidy	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Net Cost to Sponsors	73,098.57	59,263.89	77,069.30	79,878.18	69,570.63	51,855.02	68,762.21	66,079.83	52,725.07	43,541.00	60,879.21	58,139.92	63,405.24	760,862.83
% Fares	12%	14%	13%	13%	14%	15%	12%	14%	15%	16%	14%	13%	13%	
% Federal	44%	43%	44%	44%	43%	43%	44%	43%	42%	42%	43%	43%	44%	
% County	5%	6%	5%	5%	5%	10%	9%	9%	10%	12%	9%	10%	6%	
% Sponsors	39%	37%	39%	39%	38%	32%	35%	35%	32%	30%	34%	34%	38%	
% Pace Subsidy	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	
<b>Total Gross Cost - 2021</b>	<b>160,411.80</b>	<b>155,378.20</b>	<b>187,597.75</b>	<b>187,970.19</b>	<b>167,588.28</b>	<b>159,149.57</b>	<b>172,124.74</b>	<b>160,573.56</b>	<b>182,008.06</b>	<b>199,025.36</b>	<b>188,979.65</b>	<b>199,570.02</b>	<b>176,698</b>	<b>\$2,120,377</b>
% change	17%	4%	7%	10%	10%	1%	13%	19%	-10%	-28%	-5%	-14%		

Sponsor Cost 2022

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total YTD Sponsor Costs	# Trips	Sponsor Cost / Trip
AID	\$540.53	\$2,103.51	\$3,217.35	\$3,164.25	\$2,530.82	\$1,771.77	\$2,217.47	\$3,125.63	\$2,401.08	\$1,510.14	\$2,426.58	\$2,566.20	\$27,575.33	1,852	\$14.89
Aurora Twp	\$28,462.75	\$21,857.07	\$28,262.45	\$28,282.01	\$24,955.94	\$17,972.26	\$23,369.10	\$22,179.73	\$19,806.99	\$16,564.58	\$22,358.05	\$19,947.31	\$274,018.24	21,853	\$12.54
Batavia (City & TWP)	\$4,981.74	\$5,155.49	\$7,001.17	\$8,946.09	\$6,538.29	\$4,429.65	\$5,323.11	\$5,133.86	\$3,901.14	\$3,125.88	\$4,259.71	\$3,806.42	\$62,602.55	4,341	\$14.42
Big Rock Twp - 5310	\$0.00	\$0.00	\$0.00	\$0.00	\$151.79	\$88.23	\$53.44	\$80.86	\$44.64	\$0.00	\$0.00	\$0.00	\$418.96	13	\$32.23
Blackberry Twp - 5310	\$177.00	\$262.26	\$263.21	\$189.65	\$130.13	\$138.36	\$125.90	\$50.94	\$105.17	\$52.14	\$22.83	\$85.59	\$1,603.18	184	\$8.71
Campton Twp - 5310	\$568.35	\$518.37	\$371.97	\$97.19	\$216.64	\$217.58	\$103.52	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$2,093.62	74	\$28.29
Dundee Twp	\$7,712.22	\$5,918.06	\$8,295.14	\$8,014.95	\$7,739.67	\$5,715.89	\$7,868.17	\$8,343.82	\$5,395.06	\$4,498.62	\$7,055.03	\$6,128.71	\$82,685.34	5,312	\$15.57
Elgin City	\$19,190.14	\$14,448.64	\$17,460.20	\$17,799.87	\$16,128.58	\$13,248.27	\$18,746.56	\$17,208.86	\$12,430.98	\$10,504.48	\$13,523.49	\$13,748.67	\$184,438.74	12,922	\$14.27
Elgin Twp	\$372.13	\$295.48	\$613.50	\$304.19	\$193.12	\$321.02	\$461.71	\$499.14	\$189.28	\$184.24	\$275.86	\$156.14	\$3,865.81	256	\$15.10
Geneva City	\$1,226.94	\$843.30	\$1,263.61	\$2,052.27	\$1,925.20	\$1,378.26	\$1,581.23	\$1,464.39	\$731.33	\$627.72	\$1,145.78	\$741.35	\$14,981.38	1,413	\$10.60
Kane DOT	\$30.52	\$228.74	\$963.91	\$999.42	\$662.55	\$515.74	\$784.04	\$772.94	\$1,303.11	\$1,463.63	\$2,990.84	\$3,813.48	\$14,528.92	788	\$18.44
South Elgin	\$4,134.71	\$3,305.89	\$3,655.75	\$4,485.93	\$4,074.82	\$3,162.71	\$3,989.34	\$3,231.77	\$3,349.83	\$2,549.97	\$3,229.01	\$3,594.25	\$42,763.98	2,919	\$14.65
St. Charles City	\$5,531.32	\$4,236.87	\$5,567.58	\$5,190.16	\$3,875.94	\$2,417.30	\$3,283.84	\$3,009.59	\$2,744.07	\$2,240.03	\$3,330.08	\$3,137.17	\$44,563.95	3,722	\$11.97
St. Charles Twp	\$170.22	\$90.21	\$133.46	\$352.20	\$447.14	\$477.98	\$854.78	\$978.30	\$322.36	\$219.57	\$261.95	\$414.63	\$4,722.80	206	\$22.93
<b>Total Cost - 2022</b>	<b>\$73,098.57</b>	<b>\$59,263.89</b>	<b>\$77,069.30</b>	<b>\$79,878.18</b>	<b>\$69,570.63</b>	<b>\$51,855.02</b>	<b>\$68,762.21</b>	<b>\$66,079.83</b>	<b>\$52,725.04</b>	<b>\$43,541.00</b>	<b>\$60,879.21</b>	<b>\$58,139.92</b>	<b>\$760,862.80</b>	<b>55,855</b>	<b>\$13.62</b>
<b>Total Cost - 2021</b>	<b>\$61,147.40</b>	<b>\$58,847.60</b>	<b>\$73,160.50</b>	<b>\$72,686.72</b>	<b>\$62,479.14</b>	<b>\$58,572.41</b>	<b>\$64,772.87</b>	<b>\$58,885.53</b>	<b>\$69,332.03</b>	<b>\$77,286.93</b>	<b>\$72,545.45</b>	<b>\$77,904.76</b>	<b>\$807,621.34</b>	<b>50,920</b>	<b>\$15.86</b>
% change	20%	1%	5%	10%	11%	-11%	6%	12%	-24%	-44%	-16%	-25%			

Current Year:

2022

Program Performance

Cost per Trip	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg.
Gross Cost per Trip - 2022	\$46.11	\$36.62	\$39.19	\$40.46	\$37.52	\$34.61	\$43.21	\$38.55	\$33.58	\$35.39	\$37.03	\$37.12	\$38.39
Gross Cost per Trip - 2021	\$47.07	\$46.48	\$46.85	\$43.48	\$38.50	\$37.38	\$39.73	\$36.27	\$40.21	\$42.09	\$41.18	\$42.62	\$41.82
% of Previous	-2%	-27%	-20%	-7%	-3%	-8%	8%	6%	-20%	-19%	-11%	-15%	-9%
Cost per Trip Objective	\$28	\$28	\$28	\$28	\$28	\$28	\$28	\$28	\$28	\$28	\$28	\$28	\$28.00
% of Objective	39%	24%	29%	31%	25%	19%	35%	27%	17%	21%	24%	25%	26%
Sponsor Cost per Trip	\$17.94	\$13.46	\$15.10	\$15.70	\$14.14	\$11.14	\$15.30	\$13.30	\$10.84	\$10.70	\$12.57	\$12.52	\$13.65

On-Time Performance	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg.
On-Time Performance - Taxi (30 minutes +)	94.17%	93.81%	96.17%	96.96%	95.27%	97.61%	97.53%	98.58%	97.09%	97.53%	97.03%	97.27%	96.59%
On-Time Performance - Bus (30 minutes +)	98.03%	94.02%	95.83%	95.72%	93.93%	92.35%	96.09%	94.47%	92.05%	89.05%	94.56%	94.21%	94.19%
On-Time Performance - Overall (30 minutes +)	97.25%	93.98%	95.89%	95.91%	94.15%	93.30%	96.33%	95.17%	93.01%	90.91%	95.04%	94.75%	94.64%
Total On-Time Performance (30 min late & missed trip not transported)	96.17%	92.16%	94.91%	94.48%	92.13%	90.18%	94.93%	92.73%	90.20%	85.21%	93.06%	91.95%	92.34%
On-Time Performance Objective	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%

Complaints, Late Cancel/No Shows and Missed Trips	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg.	Total
Complaints	4	29	18	23	40	38	14	18	35	27	30	17	24	293
% of Total Rides	0.1%	0.7%	0.4%	0.5%	0.8%	0.8%	0.3%	0.4%	0.7%	0.7%	0.6%	0.4%	0.5%	

Late Cancel/No Show - Taxi	82	61	74	71	61	61	55	46	38	44	42	55	58	690
Late Cancel/No Show - Bus	328	378	457	442	559	529	498	511	536	643	518	562	497	5,961
% of Total Rides	10%	10%	10%	10%	13%	13%	12%	11%	12%	17%	12%	13%	12%	

Total Missed Trips - Taxi (30 minutes+)	18	18	11	17	8	14	10	16	17	13	15	13	14	170
Total Missed Trips - Bus (30 minutes +)	43	131	85	106	173	235	83	172	226	340	145	196	161	1,935
% of Total Rides	1.5%	3.4%	1.9%	2.4%	3.7%	5.3%	2.1%	3.8%	5.0%	8.7%	3.3%	17.8%	5%	

Current Year:

2022

**Distinct vs. Registered Riders**

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg	Total
<b>Distinct Riders - 2022</b>	387	430	469	477	452	466	432	458	483	449	482	447	453	5,432
<b>Distinct Riders - 2021</b>	338	343	392	419	414	419	441	435	444	479	465	444	419	773
% Change	13%	20%	16%	12%	8%	10%	-2%	5%	8%	-7%	4%	1%	7%	
<b>Riders terminated per month</b>	1	-	4	-	1	2	1	1	4	1	63	18	8	
<b>Riders added per month</b>	36	44	43	52	44	55	35	51	66	25	50	24	44	
<b>Registered Riders - 2022</b>	7,985	8,029	8,068	8,120	8,163	8,216	8,250	8,300	8,362	8,386	8,373	8,478	8,228	
<b>Registered Riders - 2021</b>										7,957	7,921	7,950	7,943	
% Change	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	5%	5%	6%	6%	



Ride in Kane Complaint Data - October 2022 - December 2022					
Month/YR	Complaint Total	Trip Total	% of Complaints	Category Type	Total*
Oct-22	27	4,670	0.58%	Boarding/Alighting Issues	0
				Busy Phone Lines	0
				Driver Discourtesy	2
				Early Arrival	1
				Late Arrival	16
				No Show	2
				Poor Routing	0
				Scheduler/Dispatcher Discourtesy	2
				Trip Scheduled Wrong	1
				Other	3
				Total	27
Nov-22	30	4,843	0.62%	Boarding/Alighting Issues	0
				Busy Phone Lines	0
				Driver Discourtesy	1
				Early Arrival	2
				Late Arrival	13
				No Show	4
				Poor Routing	6
				Scheduler/Dispatcher Discourtesy	0
				Trip Scheduled Wrong	2
				Other	2
				Total	30
Dec-22	17	4,645	0.37%	Boarding/Alighting Issues	0
				Busy Phone Lines	0
				Driver Discourtesy	1
				Early Arrival	0
				Late Arrival	6
				No Show	0
				Poor Routing	5
				Scheduler/Dispatcher Discourtesy	0
				Trip Scheduled Wrong	3
				Other	2
				Total	17

\*Investigation may conclude allegations were unfounded

\*2/23/23 gs

## Ride-In-Kane October 2022 Complaint Breakdown

Sponsor	# of Complaints	CAF #	Initial of Complainant
<b>AID</b>	0	-	-
<b>Aurora</b>	9	386020	GT
		386191	GT
		386447	CM
		386536	GT
		386622	SJ
		386631	SJ
		386663	DE
		387849	DE
		388376	MK
<b>Batavia</b>	2	385918	FL
		387803	SP
<b>Dundee</b>	6	386069	JD
		386588	SK
		386617	SA
		386696	OD
		387082	SH
		387083	VHG
<b>City of Elgin</b>	8	385804	ZD
		386665	HG
		387591	VDS
		387077	MJ
		387869	KS
		388304	MJ
		388368	FT
		388369	FT
<b>Elgin Township</b>	0	-	-
<b>Geneva</b>	0	-	-
<b>Kane County DOT</b>	0	-	-
<b>South Elgin</b>	1	386786	HB
<b>City of St. Charles</b>	1	388453	WJ
<b>St. Charles Twp</b>	0	-	-

\*2/23/23 gs

## Ride-In-Kane December 2022 Complaint Breakdown

Sponsor	# of Complaints	CAF #	Initial of Complainant
<b>AID</b>	0	-	-
<b>Aurora</b>	9	390982	GT
		391193	GWN
		CS0002121	KA
		CS0002119	KA
		CS0002301	GT
		CS0002293	RP
		CS0002275	RP
		CS0002175	CM
		CS0001954	KD
<b>Batavia</b>	0		
<b>Dundee</b>	2	390966	KA
		391069	SK
<b>City of Elgin</b>	3	CS0001758	MJ
		CS0001757	MJ
		CS0003385	SA
<b>Elgin Township</b>	0	-	-
<b>Geneva</b>	0	-	-
<b>Kane County DOT</b>	3	CS0001822	MK
		CS0002926	WL
		CS0003460	PL
<b>South Elgin</b>	0	-	-
<b>City of St. Charles</b>	0	-	-
<b>St. Charles Twp</b>	0	-	-

\*2/23/23 gs

## Ride-In-Kane November 2022 Complaint Breakdown

Sponsor	# of Complaints	CAF #	Initial of Complainant
AID	1	389498	PR
Aurora	10	388503	SC
		388773	LN
		388822	SC
		389323	SP
		389793	CA
		390198	CT
		390206	RP
		390208	RP
		390346	KD
		390416	GT
Batavia	1	388654	BA
Dundee	6	388548	SK
		388550	SK
		388615	ZM
		388786	HS
		390128	MK
		390368	GW
City of Elgin	3	388658	PA
		388997	FS
		389152	KM
Elgin Township	0	-	-
Geneva	0	-	-
Kane County DOT	5	388574	MK
		389950	SN
		389999	MK
		390055	CJA
		390716	MK
South Elgin	3	389076	HN
		389188	HB
		390228	HB
City of St. Charles	1	389710	LR
St. Charles Twp	0	-	-

\*2/23/23 gs

### Ride-In-Kane Ridership Growth from 2021 to 2022

Month	2018 Trips	2019 Trips	2020 Trips	2021 Trips	2022 Trips	Dif from prev. year
Jan	7,539	6,739	7,835	3,408	4,075	667
Feb	6,977	7,302	7,627	3,343	4,403	1,060
Mar	7,690	7,734	5,388	4,004	5,105	1,101
Apr	7,500	8,028	2,275	4,324	5,089	765
May	7,541	8,012	2,864	4,353	4,920	567
Jun	6,997	6,764	3,231	4,258	4,656	398
Jul	6,887	7,430	3,264	4,332	4,493	161
Aug	7,415	7,580	3,304	4,427	4,967	540
Sep	6,972	7,562	3,386	4,527	4,865	338
Oct	8,019	8,222	3,680	4,729	4,670	-59
Nov	7,179	6,990	3,086	4,589	4,843	254
Dec	6,916	7,092	3,334	4,683	4,645	-38
Avg.	7,303	7,455	4,106	4,248	4,728	480
SUM	87,632	89,455	49,274	50,977	56,731	5,754

### Ride-In-Kane October 2021 to December 2022 Productivity Data

Month	Bus, Taxi and TNC Trips	Bus Trips Per Hour	Cost Per Trip Bus	Cost Per Trip Taxi	Cost Per Trip TNC
Oct-21	4,729	1.60	\$39.93	\$50.65	-
Nov-21	4,589	1.61	\$39.95	\$46.04	-
Dec-21	4,683	1.58	\$41.14	\$49.78	-
Jan-22	4,075	1.50	\$42.65	\$52.79	-
Feb-22	4,403	1.65	\$38.21	\$49.59	-
Mar-22	5,105	1.61	\$39.01	\$51.87	-
Apr-22	5,089	1.61	\$39.21	\$51.64	-
May-22	4,920	1.64	\$38.57	\$50.64	-
Jun-22	4,656	1.66	\$37.69	\$50.89	-
Jul-22	4,493	1.58	\$39.61	\$54.46	-
Aug-22	4,967	1.63	\$39.14	\$53.51	-
Sep-22	4,865	1.74	\$36.99	\$51.99	-
Oct-22	4,670	1.63	\$38.65	\$48.78	-
Nov-22	4,843	1.68	\$38.15	\$48.40	-
Dec-22	4,645	1.65	\$38.73	\$53.31	\$41.29
Average	4,715	1.62	\$39.18	\$50.96	\$41.29

### Ride-In-Kane On-time Performance Comparison between Bus, Taxi and TNC

30-Minute Window

Month	Bus Trips	Bus OTP	Taxi Trips	Taxi OTP	TNC Trips	TNC OTP	Bus, Taxi and TNC OTP
Oct-21	3,914	96.47%	815	96.69%	-	-	96.51%
Nov-21	3,680	95.98%	909	96.04%	-	-	95.99%
Dec-21	3,893	97.56%	790	93.29%	-	-	96.84%
Jan-22	3,216	98.01%	859	94.41%	-	-	97.25%
Feb-22	3,531	94.05%	872	93.81%	-	-	94.00%
Mar-22	4,217	95.83%	888	96.17%	-	-	95.89%
Apr-22	4,300	95.72%	789	96.96%	-	-	95.91%
May-22	4,138	93.93%	782	95.27%	-	-	94.15%
Jun-22	3,818	92.35%	838	97.61%	-	-	93.30%
Jul-22	3,764	96.09%	729	97.53%	-	-	96.33%
Aug-22	4,121	94.47%	846	98.58%	-	-	95.17%
Sep-22	3,936	92.05%	929	97.09%	-	-	91.36%
Oct-22	3,617	90.38%	1,053	97.91%	-	-	92.08%
Nov-22	3,715	94.35%	1,128	96.99%	-	-	95.07%
Dec-22	3,766	94.21%	867	97.00%	12	100.00%	94.75%
Average	3,842	94.76%	873	96.36%	12	100.00%	94.97%

### Ride-In-Kane On-time Performance Comparison between Bus, Taxi and TNC

15-Minute Window (For Reference)

Month	Bus Trips	Bus OTP	Taxi Trips	Taxi OTP	TNC Trips	TNC OTP	Bus, Taxi and TNC OTP
Oct-21	3,914	91.95%	815	91.17%	-	-	91.82%
Nov-21	3,680	91.68%	909	91.31%	-	-	91.61%
Dec-21	3,893	93.76%	790	89.11%	-	-	92.97%
Jan-22	3,216	94.47%	859	88.59%	-	-	93.23%
Feb-22	3,531	88.70%	872	89.33%	-	-	88.83%
Mar-22	4,217	91.68%	888	91.22%	-	-	91.60%
Apr-22	4,300	91.26%	789	90.24%	-	-	91.10%
May-22	4,138	88.04%	782	89.90%	-	-	88.33%
Jun-22	3,818	86.46%	838	92.12%	-	-	87.48%
Jul-22	3,764	91.82%	729	92.04%	-	-	90.28%
Aug-22	4,121	88.69%	846	94.33%	-	-	89.65%
Sep-22	3,936	86.26%	929	91.17%	-	-	84.17%
Oct-22	3,617	82.97%	1,053	92.69%	-	-	85.16%
Nov-22	3,715	89.39%	1,128	93.53%	-	-	90.36%
Dec-22	3,766	89.51%	867	92.16%	12	100.00%	90.03%
Average	3,842	89.78%	873	91.26%	12	1	89.77%